

Safeguarding

Grounds Training does not arrange training for people under 16 years of age.

Vulnerable adult at risk: A brief definition of such a person is that they:

- have needs for care and support
- are experiencing, or are at risk of abuse or neglect
- are unable to protect themselves against significant harm or exploitation

In order to minimise putting vulnerable adults at risk, clients confirm at the point of booking that the proposed course participant is fit and able to undertake the training and state whether the course participant is considered to be vulnerable adult. If the latter is confirmed, the Instructor and Assessor will be informed and made aware of the need to treat the course participant appropriately in terms of personal behaviour, appropriate language and appropriate interaction during training and assessment.

Any complaints which arise because of the course participant's status as a vulnerable person will be investigated in the manner prescribed in the company's Complaints Policy, and will involve other agencies such as Social Services and parents, as necessary.